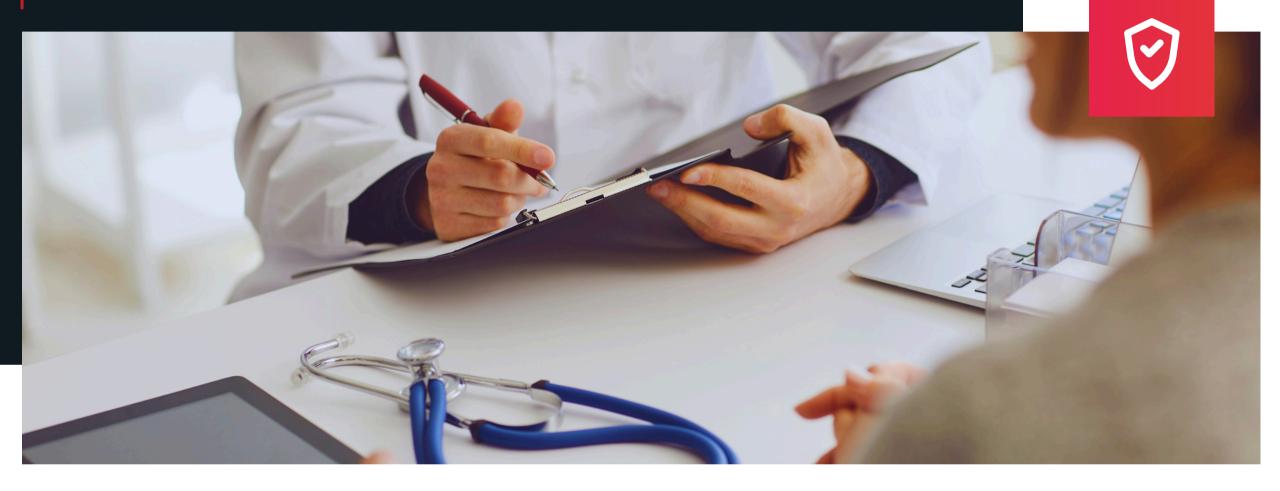


Introduction





The LTC Apps portal is designed to optimize the management and daily operations of nursing homes, long-term care facilities, and assisted living homes.

With its customizable features, intuitive interface and comprehensive suite of tools, it provides seamless control over essential processes, ensuring efficiency and productivity across the board.





























Module 1: Eligibility Verification

Module 2: Medical Code Analysis

Module 3: Human Resource

Module 4: Scheduler

Module 5: Visitor Management

Module 6: Admissions

Module 7: Drive

Module 8: Task Calendar

Module 9: Maintenance

Module 10: Orders

Module 11: Communications

Module 12: Hot Rack



Module 1: Eligibility Verification



The **Eligibility Verification Module** in the LTC Apps portal allows your admissions or billing team to instantly verify a resident's insurance eligibility across Medicare, Medicaid, and Managed Care plans. This reduces delays during admissions, improves claim accuracy, and ensures timely reimbursements.



Key Features of the Eligibility Verification



Real-Time Insurance Check

Instantly verify residents' insurance coverage and eligibility status
using integrated clearinghouse tools. Check Medicare Part A/B,
Medicaid, and other insurance plans before admission or at key billing
checkpoints.



Automated Documentation

• Automatically store verification results and attach them to each resident's profile for future audits, reviews, or claims. Maintain compliance with payer documentation requirements.



Alerts for Coverage Issues

• Get automatic alerts for coverage lapses, terminated plans, or prior authorization needs, helping your staff resolve issues before they impact billing or care delivery.



Streamlined Verification

• Eliminate manual verification processes. The built-in workflow guides your team through payer selection, verification, documentation, and resident linkage.

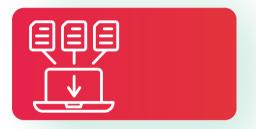


Module 2: Medical Code Analysis



AQCodes typically refer to **Assessment and Quality Codes** used in healthcare settings,
particularly in Skilled Nursing Facilities (SNFs) and
hospitals, to categorize and monitor patient care
outcomes, quality indicators, and performance
measures

Key Features of the Medical Code Analysis



- Purpose of AQCodes
- Standardize quality measurements across facilities. Track patient assessments, outcomes, and compliance with regulations.
- Support CMS quality reporting programs like QRP (Quality Reporting Program) and VBP (Value-Based Purchasing).



- Source of AQCodes
- Derived from MDS 3.0 (Minimum Data Set) assessments.
- Tied to Section GG, J, K, M, N, O, and Q of the MDS.



- Types of Data Tracked
- Clinical outcomes (e.g., falls, pressure ulcers, UTIs)
- Functional status (mobility, ADLs)
- Cognitive patterns (BIMS scores, delirium)
- Patient safety and medication-related events
- Infection control indicators (e.g., COVID vaccinations, flu shots)



- Use in CMS Reporting
- Feed into Five-Star Rating System.
- Influence Medicare reimbursements under PDPM and VBP.

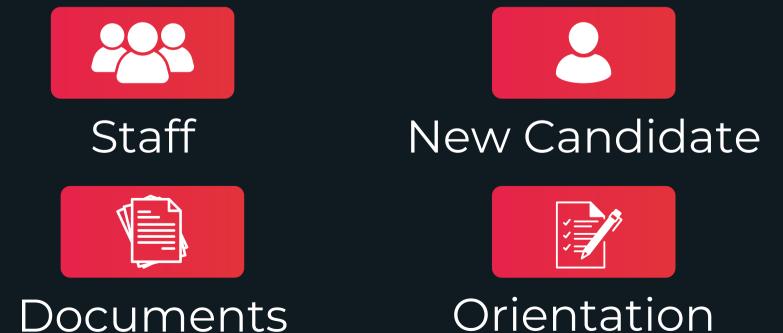


Module 3: Human Resource



Simplify Workforce Management

The **HR Module** in the LTC Apps portal is designed to streamline the human resource functions of your facility.









Key Features of the HR Module:

1. Staff Management

Add or remove staff members with ease. Store and manage all staff information in a single, secure location, ensuring easy access and up-to-date records for each employee.

2. New Candidate Management

Welcome new employees into your facility. Easily add new candidates, guide them through the onboarding process, and convert them to active staff members once they've completed their training and orientation.

3. Document Storage

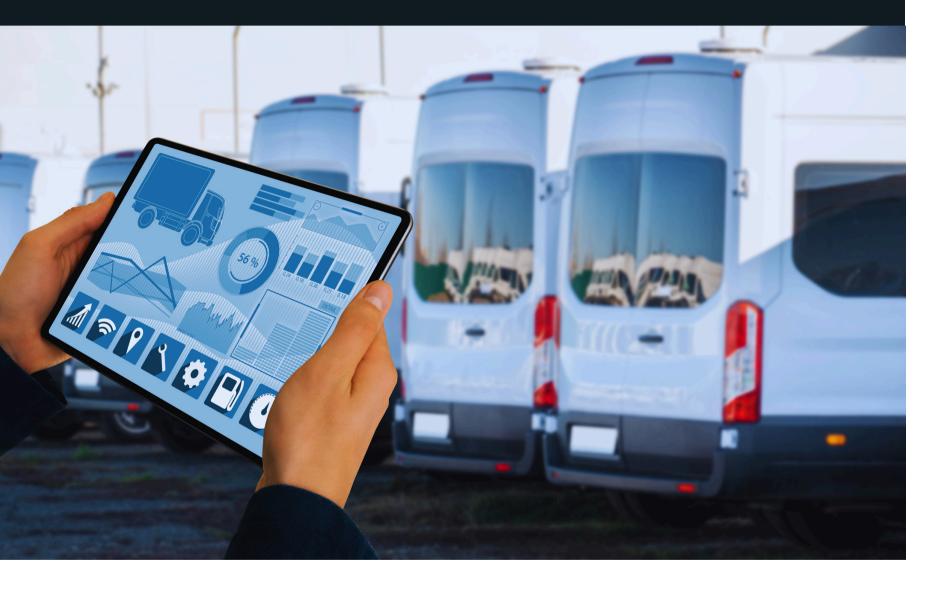
Securely store all necessary documentation, including background checks, licenses, orientation paperwork, and more. Ensure that you meet regulatory requirements with complete and organized records for each staff member.

4. Orientation and Training

Facilitate a smooth onboarding experience with the Orientation feature. Ensure that all new employees complete their required training, certifications, and more before joining the team, helping them get up to speed quickly and efficiently.

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Module 4: Scheduler









Pay Period



Shift



Floor



Simple

Master Schedule

operates efficiently.

Efficient Staff

Management Made

The **Scheduler module** within the LTC Apps portal

offers a comprehensive solution to organize and

multiple departments. Whether you're handling

CNAs, nursing staff, housekeeping, or laundry

manage staff scheduling seamlessly across

process, ensuring that your nursing facility



teams, this module simplifies the entire scheduling

Slot Setting



Slot Booking



Key Features of the Scheduler Module



Shift Scheduling

Effortlessly schedule shifts for CNAs, nursing staff, laundry, housekeeping, and more. Manage shift hours, track employee availability, and assign specific roles with just a few clicks.



Floor Assignment

Add floors and assign staff to specific areas of your facility. This feature ensures that each staff member is aware of their designated work areas, helping you maintain optimal coverage.



Pay Period Management

Publish schedules for every pay period, ensuring your team stays informed of their work hours in advance. Simplify payroll processes by aligning schedules directly with pay periods.



Master Schedule

Develop a master schedule that can be copied from or applied to the pay period schedule. This feature allows you to create and maintain a consistent schedule for your entire workforce, streamlining the planning process.



Shift Management

Easily add, update, or delete shifts for your employees. This flexibility ensures that your team is always working the right shifts, based on your facility's needs.



Shift Booking

Empower your staff with the ability to request shifts, much like purchasing movie tickets. The Shift Booking feature gives employees greater flexibility while allowing management to maintain control over scheduling.



Module 5: Visitor Management



Enhance Security and Streamline Check-ins

The Visitor Module in the LTC Apps portal integrates directly with your front desk device, enabling quick and efficient badge printing for visitors. This feature allows you to track all visitor information in real time, ensuring that your facility stays secure and compliant with safety protocols.



Badge Printing



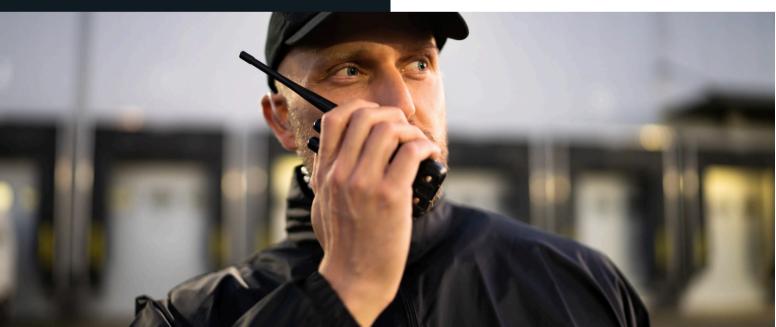
Visitor Tracking



Enhanced Security







Key Features of the Visitor Management

1. Badge Printing

Instantly print badges for visitors upon their arrival at the front desk.

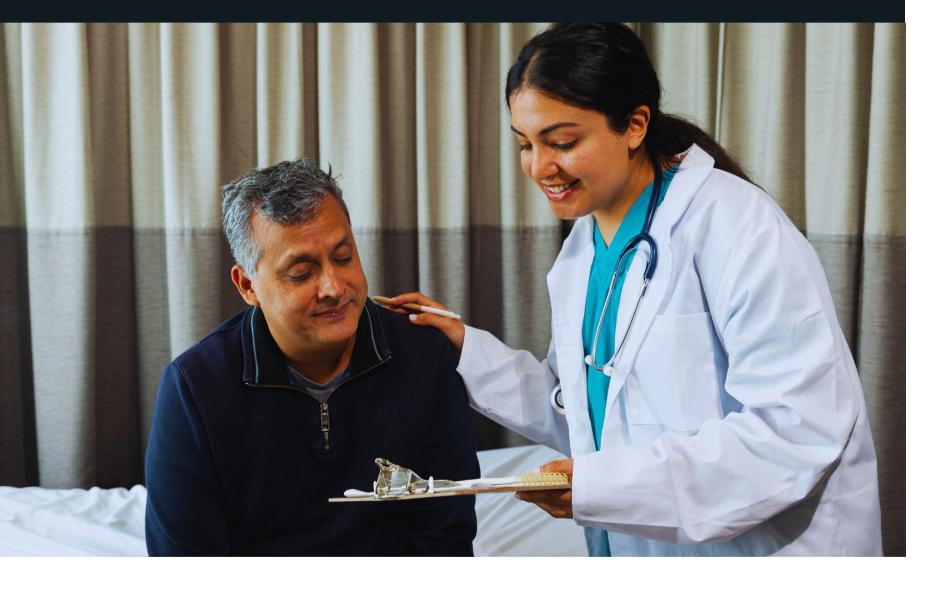
2. Visitor Tracking

Keep a complete record of each visitor's details, including visit time, company name, and contact information.

3. Enhanced Security

Improve security by monitoring and controlling who enters your facility, ensuring the safety of your staff and residents.

Module 6: Admissions











Streamlined Resident Management for Efficient Facility **Operations**

The Admissions Module in the LTC Apps portal helps you manage the entire admissions process, from tracking new patient referrals to efficiently allocating residents to rooms. This ensures that your facility operates smoothly, keeping both staff and residents well-organized and properly accommodated.



Patient Allocation



Key Features of the Scheduler Module



Admission Management

- Keep track of all new patient admissions in your facility. The module allows staff to record essential information such as patient details, contact information, and important documents.
- Admissions staff can ensure that all necessary paperwork and documentation are completed, facilitating a seamless onboarding process for new residents.



Room Management

- The module allows you to manage the available rooms within your facility. You can track room types, sizes, and locations, ensuring that rooms are properly allocated to residents based on their needs.
- Staff can easily add new rooms, update existing room details, or remove rooms that are no longer in use, keeping the facility's accommodation options up-to-date.



Resident Tracking

- Monitor all residents currently staying in the facility, including their personal information, payer source, and room assignments. Staff can easily update records, manage residents' status, and discharge them when necessary.
- This centralized resident tracking helps staff quickly retrieve critical information and ensure residents receive the appropriate care.



Patient Allocation

- Efficiently allocate residents to rooms based on specific criteria, such as gender or offender status. This feature ensures compliance with regulations and promotes the safety and comfort of all residents.
- The allocation tool provides an overview of room availability, showing how many rooms are occupied or vacant on each floor, enabling better planning and management of space within the facility.

LTC Apps

Module 7: Drive



Appointment Calendar

Keep track of residents' appointments outside the facility, including dialysis, doctor's visits, and other medical appointments.

The calendar provides clear scheduling and ensures that every appointment is noted and attended on time.



Module 8: Task Calendar



Assign specific tasks to employees based on their roles. Whether it's DON (Director of Nursing) tasks, Wound Nurse responsibilities, or meetings, the Task Calendar ensures that everyone knows what needs to be done and when, keeping your facility running smoothly.

LTC Apps

Module 9: Maintenance

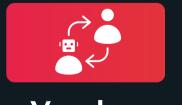


The Maintenance Module in the LTC Apps portal ensures that your facility's maintenance needs are managed efficiently and effectively. From handling work orders to tracking periodic maintenance tasks, this module provides a comprehensive solution to maintain your facility in top condition.





Periodic Maintenance



Vendor Management







Key Features of the Maintenance Module

1. Work Order Management

Enable your employees to submit work orders quickly and easily. The maintenance team can then review and address these requests promptly, ensuring issues are resolved efficiently. This feature helps in prioritizing tasks based on urgency and keeps a record of all maintenance activities.

2. Periodic Maintenance

Organize and oversee daily, weekly, monthly, and annual maintenance tasks. This scheduler ensures that all necessary maintenance activities, such as safety checks and equipment inspections, are performed regularly to prevent disruptions and extend the lifespan of your facility's assets.

3. Vendor Management

Store and manage all vendor information, including contracts, service agreements, and invoices in one place. This centralized repository makes it easy to access vendor details, track payment frequencies, and manage service expectations, streamlining communication and operations with external suppliers.



Module 10: Orders



Simplified Supply Requests for Efficient Operations

The **Orders Module** in the LTC Apps portal allows your employees to easily request necessary supplies, ensuring that the appropriate teams can review and order them efficiently. With dedicated sections for both clinical and office supplies, the module keeps your facility well-stocked and running smoothly.











Key Features of the Orders

1. Clinical Supplies

Employees can submit requests for medical and clinical supplies. Once submitted, the appropriate team can review the request, manage stock levels, and place orders as needed, ensuring that your facility remains prepared for resident care.

2. Office Supplies

In addition to clinical items, staff can also request office supplies essential for smooth facility operations. Manage all supply needs in one place, from paper and pens to equipment maintenance, ensuring your team has the resources they need.

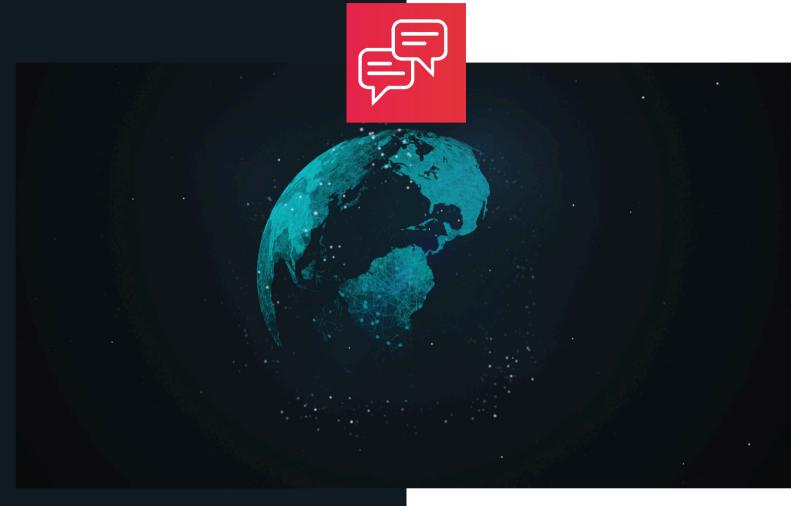


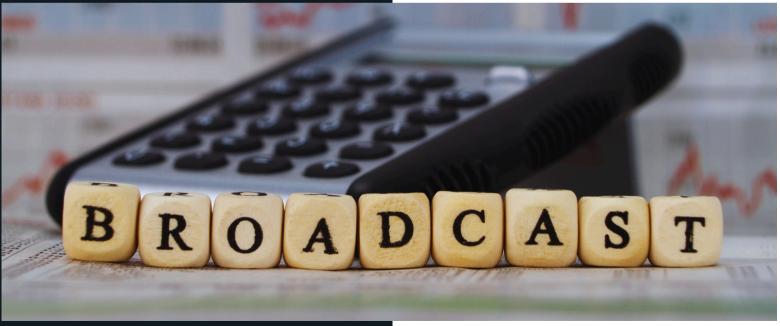
Module 11: Communication



The **Communication Module** within the LTC Apps portal ensures that you can send important updates and notifications to all your employees efficiently and reliably. With built-in tools for broadcasting messages, it simplifies communication across your entire facility.







Key Features of the Communication

1. Broadcast with Pay Period

- Schedule and send mass messages aligned with your published schedule for each pay period.
- This ensures your team receives timely notifications about shifts, updates, or any other important announcements directly related to their work schedules

2. Broadcast Common

- Send broadcast messages to all employees at once, ensuring that everyone in your facility is informed.
- This feature allows you to communicate crucial information in real time, whether it's operational updates or important announcements.

Module 12: Hot Rack

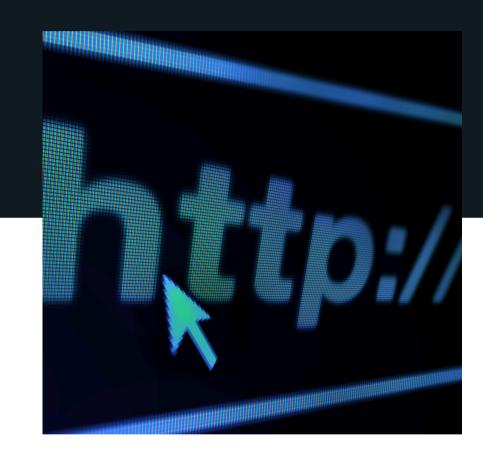




The **Hot Rack** Module in the LTC Apps portal streamlines daily nursing tasks by allowing your staff to schedule, assign, and monitor resident care activities in real time. From wound care to medication administration, this module ensures that every resident receives timely and accurate treatment, every day.

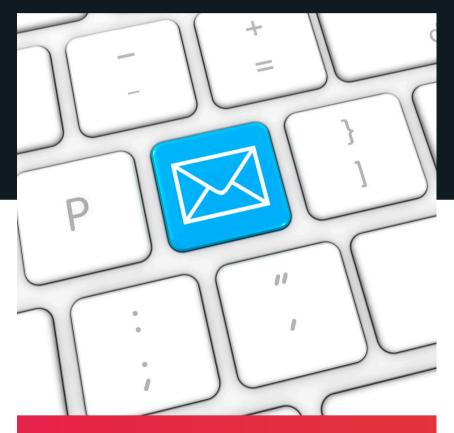
Thank You!

If you have any questions or need further information, please feel free to reach out!



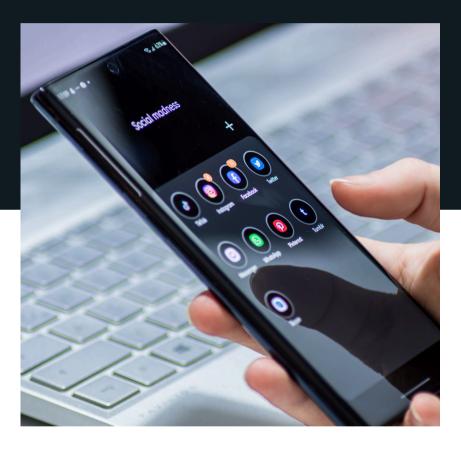
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